

## **Appendix C-2-f Enrollment of Providers**

## Questions asked of:

- Both Adult Day and Comprehensive Waivers
  - 36 & 56. Given that the state expresses to timeline for enrollment of providers, what is the typical timeline it takes to enroll a new agency provider?
  - 37 & 56. What is the typical timeline to enroll an independent provider?
- Adult Day Only
  - 35. Please specify whether service provider agencies and individual providers are checked against the Medicaid Excluded Provider list.

## **QIS-C: Qualified Providers**

## Questions asked of:

- Both Adult Day and Comprehensive Waivers
  - 81 & 108. Regarding Sub-assurance (c): For the second proposed PM, how is it determined that an individual had no issues with their non-certified community supports provider performance? How does the state measure if an individual had issues with a non-certified provider outside of community supports? As a general matter the number of providers without performance issues is not an adequate proxy for whether the state has implemented its policies and procedures for verifying that provider training has been conducted in accordance with state requirements and the waiver. We recommend that the proposed PM be replaced with one that more accurately measures the sub-assurance.
- Comprehensive Waiver Only
  - 107. Regarding Sub-assurance (b): The first proposed PM only mentions background checks. Are there any other waiver requirements that must be met prior to non-licensed/non-certified provider approval? If so, please revise the PM to include those standards.